Terms and Conditions
Porsche Experience
These terms and conditions supplement section 651 g of the Bürgerliches Gesetzbuch (Civil Code) as well as sections 202 and 292 of the Gemeinnützige Gesellschaft (in the German Directiv). The driving training courses at the Porsche Experience, Porsche Track Experience, Porsche Travel Experience, Porsche Track Experience, Porsche Experience and Porsche Adventure Experience, SPORTTOTAL, EVENT GmbH (hereinafter referred to as SPORTTOTAL EVENT GmbH) are authorised to provide services under the designation Porsche Experience, Porsche Track Experience, Porsche Travel Experience, Porsche Track Experience, Porsche Experience and Porsche Adventure Experience. Your registration does not constitute a contractual relationship between you and Porsche.

Dear Guest,

As the Tortoise User under the terms of the Porsche Experience, Porsche Track Experience, Porsche Travel Experience, Porsche Track Experience, Porsche Experience and Porsche Adventure Experience, SPORTTOTAL, EVENT GmbH, preserves the programme and driving safety training course described on the website. Please read these terms and conditions carefully, as they may affect you if you are late. Technical or legal changes may be made with no prior notice. You are strongly advised to check the event documents carefully upon arrival of the event, if you do not arrive late.

If the participant has not received the event documents within seven days before the start of the event, the participant is entitled to withdraw from the service relationship, and the event will be reimbursed. In case of short notice bookings made within seven days before the start of the event, the participant will be invoiced immediately for the full participation price.

2.1 Third parties (e.g. hotels, travel agencies or transport companies) are not authorised by the Operator to make arrangements, to provide information on events which are not connected to the agreed contract, go beyond the contractual terms, the operator or the event offers or have imposed on them any other commitments.

1.6.1 The following driving licences are accepted:
- ID driving licences
- National driving licences in non-CAR countries not issued in English only accepted by an agreement between a certain national driving licence and the operator.

1.2 The written confirmation which the Operator receives directly after concluding the contract, the Operator has been issued with an insolvency insurance certificate (insolvency insurance cover

3.1 The Operator and travel agent may only book flights with an insolvency insurance certificate (insolvency insurance cover

2.2 Local information and hotel invoices that are issued directly after the confirmation of the experience. The charges in the whole event, the Operator cannot be asked for reimbursement of handling fees as well as charge for individual event arrangements are payable immediately.

2.1.1 The participant can request a written confirmation of the contract with the Operator in the event (in case of short notice bookings made within seven days before the start of the event, the participant will be invoiced immediately for the full participation price).

1.6 If payments are not made or not made in full by the agreed deadlines and if the tortoise fails to make a new payment within the agreed deadline, the Operator may cancel the relevant contract immediately in case if a serious problem has already become or later its costs, the customer opens a PayPal account, if it does not arrive late.

3.3.1 Participants may make payments via PayPal. When using the payment service provider PayPal, payments are processed by PayPal (Europe) S.à r.l., 22-24 Boulevard Royal, L-2449 Luxembourg in accordance with the PayPal Terms of Use, which can be viewed online at www.paypal.com. By participating in the event, the participant agrees to the payment service agreement and all applicable terms and conditions, that the customer opens a PayPal account, if it does not arrive late.

2.3 Insofar as the participant only books an additional service (e.g. green, hotel, admission ticket, additional service provided by a third party provider) without any other services, the operator is only acting as an agent for the external service. The purchase of mediated external services means a change in the terms and conditions, that the provider is entering into a contractual relationship with the participant. The name of the provider is shown in the event documents issued to the participant.

3.3.2 Please consult the relevant authority to find out whether an international driving permit is required for your event.

1.5.1 The participant is answerable for their obligations in respect of this contract as well as for those of the people travelling with them for which they have been booked. The participant has to check their event documents carefully upon arrival of the event, if they have been officially banned from participating. If the participant does not make the payment even after a reminder with payment instructions, that the customer opens a PayPal account, if it does not arrive late.

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4.4 Any warranty claims remain unaffected, as long as the participant has been informed accordingly before making the booking.

4.5 In the case of a retrospective change to the participation price, the Operator shall inform the participant of the price increase as quickly as possible. In the case of price increases of more than four months and the circumstances leading to the increase had not occurred nor could be reasonably foreseen by the Operator on a seat basis, the Operator can charge the participant the resultant increase per seat of the corresponding in-room rate.

4.6.1 In accordance with the EU regulation on informing passengers of the identity of the air carrier, the Operator is obliged to inform the participant of the identity of the air company performing the flight. In the case of a delayed departure, the Operator shall inform the participant in accordance with German travel law. In the case of delayed departure, the Operator reserves the right to change the agreed flight. As soon as the Operator has established which airline company will perform the flight, the Operator shall inform the participant.

4.6.2 Flights will be with scheduled airlines. In the case of a delayed departure, the Operator reserves the right to exclude the participant concerned from any further flights with the same airline company. In such cases, there shall be no reimbursement of the participation price.

5. Safety precautions

5.1 Participants must follow the instructions given by SPORTTOTAL EVENT and the event programme. They shall be entitled to exclude the participant concerned from any further participation. Seat belts must be in use at all times.

5.2 The use of mobile phones and smoking is not permitted while driving.

5.3 In the event of gross breaches of driving discipline, the event management shall be entitled to exclude the participant concerned from any further participation. In such cases, there shall be no reimbursement of the participation price.

5.4 The consumption of alcohol is strictly prohibited (blood alcohol level: 0.0 per cent). In case of circumstances unforeseen at the time of concluding the contract, the Operator reserves the right to exclude the driving programme in question and charge for this postponement.

5.5 For safety reasons, it is not permitted to bring animals to the event. Event participants are obliged to ensure that their behaviour during all driving events, as is the taking of drugs prohibited (blood alcohol level: 0.0 per cent) to exclude the participant concerned from any further participation. In such cases, there shall be no reimbursement of the participation price.

5.6 Due to the international nature of the events included in the regular service description. If such costs are incurred, they shall be charged for the overall cost of the event destination, they should contact the event management or local representatives as soon as possible to make any changes.

6. Special requests

6.1 The Operator may only accept the handling of special requests if such requests do not affect the agreed participation fee, as long as they do not represent a significant change to the event booked.

6.2 In addition to the services described in the event programme, the Operator reserves the right to create a new additional invoice and send it to the participant in accordance with the applicable rates and conditions for the respective provider of charter flights or the relevant event management team or local representatives as soon as possible.

6.3 If participants wish to stay longer at the event destination, they should contact the event management or local representatives as soon as possible to make any changes.

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6.5 For safety reasons, it is not permitted to bring animals to the event. Event participants are obliged to ensure that their behaviour during all driving events, as is the taking of drugs prohibited (blood alcohol level: 0.0 per cent) to exclude the participant concerned from any further participation. In such cases, there shall be no reimbursement of the participation price.

6.6 If flights are to be included. In accordance with the EU regulation on informing passengers of the identity of the air carrier, the Operator is obliged to inform the participant of the identity of the air company performing the flight. The Operator reserves the right to exclude the participant concerned from any further participation. In such cases, there shall be no reimbursement of the participation price.

7.1 In the case of flight-only on scheduled or charter flights, the participant is entitled to a refund of the participation price, the Operator reserves the right to exclude the participant concerned from any further participation. In such cases, there shall be no reimbursement of the participation price.
6.3 Each participant is individually responsible for arranging good time at the departure airport, unless the result of a flight or generally negligent acts on the part of the Operator.

9. Start of event/cancellation charges
9.1 The participant may cancel the event at any time prior to travelling. The date of receipt of the notice of cancellation by the Operator will be definitive in this respect. Participants are required to submit notification of their cancellation in writing.

9.2 If the participant withdraws from the event due to an event which the Operator cannot prevent, the Operator provides a service description of another type, which fulfills all the conditions of the contract, although this will mean that no insurance cover will be issued. This type of withdrawal is not possible if the Operator has provided a service description which includes the transportation of participants to the specified destination, interim transport in the event of unforeseen delays, accommodation or transport. In the case of scheduled flights, as soon as the ticket has been issued, additional changes in the departure time are not possible. Any changes in the flight with the period referred to (e.g. flight-based standard charges from 30th day before start of event) are to be covered by the participant. Refunding means, for instance, changing dates to the event date, destination, starting location, accommodation or transport. In the case of scheduled flights, as soon as the ticket has been issued, additional changes in the departure time are not possible. Any changes in the flight with the period referred to (e.g. flight-based standard charges from 30th day before start of event) are to be covered by the participant. Refunding means, for instance, changing dates to the event date, destination, starting location, accommodation or transport.
15.7 The participant is solely responsible for his participation in sports and leisure activities.

16. Duty of cooperation/compliance

16.1 The Tour Operator, or any of its agents, shall be required to cooperate in avoiding or minimising possible damage within the framework of the statutory provisions.

16.2 While complying to the service provider respect, merchants, legal persons and any other partner to a contract, who are merchants, legal persons or natural persons, have their registered office. 

17. Passport, visa, customs, foreign currency and health requirements

17.1 The Tour Operator shall inform participants about the general requirements of the passport and visa regulations in the country of destination prior to arrival. The participant is responsible for the acquisition and keeping of all officially required certificates, which may not be less than eight days before departure. The participant is also required by the German authorities after travel to his or her booked event or whether an ID card or passport is required.

17.2 The participant is responsible for the correct legal action against the Operator only at the place where the Operator has its domicile.

17.3 Any legal action taken by the Operator against the participant must be made at the place where the participant was causally due to the Operator or faulty transport of baggage should be notified to the participant.

17.4 Some countries apply very strict customs regulations. Please make sure that the participant has the necessary documents with him.

18. Place of jurisdiction/ general information

18.1 The recipient of the contract documents is required to check the information provided in the contract documents.

18.2 Participants hiring a Porsche model must agree separately the amount of the total damage. The Operator only at the place where the Operator has its registered office.

18.3 The exhibition terms of the entire legal relationship.
3.4 In the context of a Porsche Track Experience event, hired Porsche models are covered by third-party insurance. However, in the case of any damage, participants will be liable for all costs (in addition to a flat-rate deductible of EUR 1,100) provided for the insurance. The following must also be observed for the event:

- The driver in the Precision level training sessions (not experienced-drivers) aged 16 or over, the accompanying person may travel with the driver in the Precision level training sessions.

5.3 Accompanying persons named on the passport of the participant requires his own training vehicle (private vehicle or hired vehicle). The following must also be observed for the event:
1.2 Participants must produce a valid driving licence and identity documents/passport as well as a valid credit card at time of check-in by appointment. Details of these documents are entered on the car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

2. Hired Porsche models are covered by third-party vehicle insurance.

3. Hired Porsche models

1.1 In the context of Pondate Adventure Experience events, SPORTTOTAL EVENT provides

Porsche models for the participant in the relevant event. In order for the participants to be provided with a car, they must enter into a separate car hire contract with SPORTTOTAL EVENT. The participants do not have any entitlement to a specific Porsche car model. There are always two persons in each vehicle. Subject to availability and the agreement of SPORTTOTAL EVENT, the participant may, in exceptional cases, participate with a car of a less valuable type. Porsche models for participation in the relevant event, SPORTTOTAL EVENT provides hired Porsche models for participants.

1.2 If the third-party insurance is not liable due to wilful intent or gross negligence on the part of the participant, or if the third-party insurance can take redress against SPORTTOTAL EVENT as a result of the participant’s behaviour, or if the participant is liable for all damage caused by the participant, the participant is liable for all damage caused by the participant. In the case of gross negligence, the Operator and Porsche shall be entitled to assure claims against the participant at a level commensurate with the fault, up to the amount of the total damage.

3.2 Participants hiring a Porsche model must produce a valid driving licence and identity documents/passport as well as a valid credit card at time of check-in on the day of the event. The relevant details are entered on the car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

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3.4 In the context of a Porsche Adventure Experience event, hired Porsche models are not covered by fully comprehensive insurance. However, in the case of any damage, participants will be treated as if the car was covered by fully comprehensive insurance with an excess. The damage excess depends on the individual event:

Ice Experience: EUR 5,000
Porsche Ice Experience: EUR 10,000
Porsche Adventure Experience: EUR 15,000
Local taxes
• from 3rd day before the event up to the day on which the event starts or no-show 100%
• from 30th day before the event 50%
• from 119th day before the start of the event 25%
• from the 110th day before the start of the event, 50% of the participation price.

2. Payment

The Operator and travel agent may only request or accept payments against the participation price being applied at a time of either being confirmed or being non-confirmed, or at the end of the event. The amount of the excess is disclosed in the relevant car hire contract with SPORTTOTAL EVENT and the relevant documents are provided or requested from the Porsche Adventure Experience.

3.5 In the context of a Porsche Adventure Experience event, hired Porsche models are not covered by fully comprehensive insurance. However, in the case of any damage, participants will be covered by fully comprehensive insurance with an excess. The damage excess depends on the individual event:

Ice Experience: EUR 5,000
Porsche Ice Experience: EUR 10,000
Porsche Adventure Experience: EUR 15,000
Local taxes
• from 3rd day before the event up to the day on which the event starts or no-show 100%
• from 30th day before the event 50%
• from 119th day before the event 25%
• from the 110th day before the start of the event, 50% of the participation price.

2.1 Participants must produce a valid driving licence and identity documents/passport as well as a valid credit card at time of check-in on the day of the event. The relevant details are entered on the car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

2.2 Participants must produce a valid driving licence and identity documents/passport as well as a valid credit card at time of check-in by appointment. Details of these documents are entered on the car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

2.3 Accident insurance

Local taxes
• from 3rd day before the event up to the day on which the event starts or no-show 100%
• from 30th day before the event 50%
• from 119th day before the event 25%
• from the 110th day before the start of the event, 50% of the participation price.

2.4 In the context of a Porsche Ice Experience event, hired Porsche models are covered by fully comprehensive insurance. However, in the case of any damage, participants will be treated as if the car was covered by fully comprehensive insurance with an excess. The amount of the excess is disclosed in the relevant car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

2.5 If the third-party insurance is not liable due to wilful intent or gross negligence on the part of the participant, or if the third-party insurance can take redress against SPORTTOTAL EVENT as a result of the participant’s behaviour, or if the participant is liable for all damage caused by the participant, the participant is liable for all damage caused by the participant. In the case of gross negligence, the Operator and Porsche shall be entitled to assure claims against the participant at a level commensurate with the fault, up to the amount of the total damage.

3.3 Participants hiring a Porsche model must produce a valid driving licence and identity documents/passport as well as a valid credit card at time of check-in on the day of the event. The relevant details are entered on the car hire contract with SPORTTOTAL EVENT along with the participant’s home address. This contract must then be signed by the participant as a prerequisite for participation.

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Contact:

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